

MOOG
Important Moog ICD Policy Notification

TO: Distributor Repair Specialist

DATE: February 10, 2009

Moog ICD Distribution Policy Number:	DN015C
Effective:	February 15, 2009
Supersedes Policy Number:	DN015B
Policy Name:	Repair Inspection Fee

Moog Industrial Controls Division will charge an inspection fee as specified in the e-Price Book (reference Standard Policy, Section 10.2) in accordance with the following parameters:

The Repair Inspection Fee will be charged:

1. If the returned valve is inspected, being either within or outside the warranty period, and operates within the valve model specification (nothing wrong with the valve).
2. If the repair exceeds the cost of the pre-authorization repair level and subsequently the repair is not authorized.

The Repair Inspection Fee will be waived:

1. If the valve is verified to be a "warranty" repair.
2. If the valve is authorized for repair.
3. If a replacement valve is purchased within the 1 week of the inspection notification directly through any Moog authorized sales channel.
4. If the valve is considered "uneconomical" to repair, parts are available, and subsequently authorized by the Distributor to repair the valve.
5. If the valve is considered "uneconomical" to repair because parts are **not** available.
6. If the valve is considered "uneconomical" to repair, the valve is obsolete and there is no replacement.
7. If the customer/distributor authorizes Moog to either scrap or take ownership of the valve.

NOTES:

1. Any valve that is returned to the Distributor un-repaired is void of factory warranty