

Moog

Important Moog ICD Policy Notification

TO: Distribution Repair Network
DATE: October 18, 2010

Moog ICD Distribution Policy Number:	DN008B
Effective:	November 1, 2010
Supersedes Policy Number:	All Previous Policies
Policy Name:	Same Day Repair Order

Due to the volume demand for same day repair turnaround and the cost associated with this type of request, please note the following:

Please contact your repair administrator with Model number to verify an expedited repair service is available.

Effective immediately, all the same day Repair orders will incur a premium expedite charge of \$250.00 net/unit for single stage servovalves and a \$375.00 net/unit charge for multi stage servovalves. Same day delivery requires unit to be received before 8:00 am. For same days to occur the valve must be shipped early AM Delivery.

24 to 48 hour Repair Service Premium charge is \$200.00 net/unit for single stage servovalves and a \$325.00 net/unit charge for multi stage servovalves.